

County of Los Angeles – Department of Mental Health  
SA 4 Program Administration  
**SA 4**  
**CHILD AND ADULT**  
**INTEGRATED QUALITY IMPROVEMENT COMMITTEE**  
**Agenda**  
**November 18, 2014**  
**10:30 AM – 12:00 PM**

- I. Introductions & Review of Minutes 10:30 am**
- II. QI**  
**SA QIC Project Update & MHSIP Report**  
**MHSIP Survey Training**  
**Change of Provider Reporting**  
**Test Calls 2014**  
**Clinical Quality Improvement-OMD Report**  
**Cultural Competency updates**  
**Patient's Rights Office (PRO)**  
**Policy Update-Office of Compliance**
- III. QA**
- **Announcements**
  - **Audits/Reviews**
  - **State DHCS Updates**
  - **Documentation Trainings**
  - **IBHIS Update**
  - **Medi-Cal Certification Section**
  - **QA Technical Assistance**
  - **Health Information management (HIM)**
- IV. Presentation: Cultural & Linguistic Features of Provider Directory and Cultural Competency Update**  
**By: Dr. Marc Borkheim/DMH Program Support Bureau**
- V. COMMENTS**
- 11:55am**

**Next meeting: January 20, 2015**  
**St. Anne's Maternity Home**  
**155 N. Occidental Blvd. /Classroom**  
**LA, CA 90026**  
**(213) 381-2931**